

*Target Opportunities for Organizational
Improvement and Innovation*

MISSION

To help you identify, target, manage, analyze, decide on, and implement opportunities for organizational improvement and innovation.

SCOPE™

Webster's dictionary defines a "scope" as an "instrument for viewing or observation." We take the concept a few steps farther: to analysis and implementation. *SCOPE* stands for Systematic Controls, Oversight and Policy/Process Evaluation, a continuous improvement model. It was first used in Colorado state government in 2002.

NO TIME?

1. The *SCOPEVision* tool chest helps you manage and sustain the process.
2. Go *Up PeriSCOPE* to get in touch with your customers, internal and external. You can't afford not to!
3. Use *RadarSCOPE* to provide organizational visibility to progress, spur healthy internal competition, and celebrate "missions accomplished"!
4. Use *microSCOPE*, *teleSCOPE*, and *GyroSCOPE* to analyze problems, make decisions and achieve sustainable improvements. Save time in the long run!
5. It's a fun way to learn and apply organizational performance management concepts!



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SCOPEVision®

“Tools to help you connect
vision to results . . . together”

Up PeriSCOPE . . . Now!



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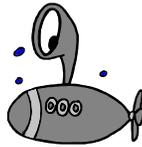
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SCOPEVision®

In his latest, monumental work about exceptional companies -- *Good to Great* -- Jim Collins attributes at least one element of greatness to organizational and personal discipline and counsels, “systematically unplug anything extraneous.” Use the *SCOPEVision* tools to get better as an organization.

UP PeriSCOPE!

Let your customers – internal and external – know you are surfacing and solicit their input. Use a structured approach to get their feedback, anticipate their changing requirements, and leverage their ideas.



KaleidoSCOPE



Select and train a diverse team, and involve key stakeholders, on a journey towards organizational improvement and innovation.

Decide as a team how to operate, the group norms that you will abide by, and how to involve leaders.

Assembling the right team is key to getting better as an organization.

GyroSCOPE

Decide “how to decide.” What will be the standards? How will you manage change and implement sustainable improvement?



MicroSCOPE, TeleSCOPE, OscilloSCOPE



Do you need in-depth examination of a process? Define and analyze using MicroSCOPE.

Will benchmarks or other government or industry practice be a helpful model? Use TeleSCOPE.



Do you need to analyze data or establish a performance measuring system, or maybe use a pilot to gain experience? Measure using OscilloSCOPE.

RadarSCOPE

Control and monitor progress in a visible, disciplined way using RadarSCOPE. Showcase your “missions accomplished.”



HoroSCOPE



Sustain improvements through effective knowledge management techniques.

Is your organization able to manage processes and policy through turnover of its people? Is core knowledge captured?

HOW THE TOOLS CAN HELP EMPLOYEES

The tools can be especially useful in developing

1. Understanding of problem solving and quality models used to improve business processes.
2. Skills in meeting discipline, basic project management, effective team building, analysis, stakeholder communication, decision making, change management.

3. Capabilities needed to be effective supervisors and managers.

HOW THE TOOL CHEST CAN HELP LEADERS

SCOPEVision not only is focused on the tactics of process improvement. It also helps leaders of organizations:

1. Assess organizational readiness for an improvement program and how best to begin.
2. Develop sound approaches to “melting” quality into organizations and sustaining the efforts.
3. Manage change that comes with process improvement and innovation.
4. Recognize the key skills and knowledge needed by teams.
5. Monitor self improvement progress, assess “post-attack” reconnaissance, etc.
6. Know how to partner with the SCOPE team to implement and control sustainable solutions.
7. Learn a framework for developing training tailored to the organization’s needs by determining desired learning outcomes and creating a training experience that is content-rich but fun.
8. Make performance management concepts come “alive”: Balanced Scorecard, Baldrige criteria, ISO 9001, Six Sigma, Lean, TQM.

Get started now! Visit our Web site at:

www.SCOPEVision.net

or call 303-324-7333